Before performing any service always follow applicable safety precautions. Consult company safety manual or supervisor for questions concerning safety.

SUBJECT: <concise title statement>

Affected Products:

Affected Date Range:

Related Issue #:

Issue Description:

<Enter issue description>

Actions Required:

<Enter service procedure>

Material Disposition:

<standard statement > Hold material 30 days for warrantable repairs, and follow instructions in the Warranty system for material return or discard. If non-warrantable, dispose of parts properly in accordance with local regulations.

Warranty Strategy:

<standard statement> Claims for xxxxxxxxxx may be warrantable if the tool is still in the warranty period, and there are no signs of abuse.

Information to build a Warranty claim is below.

|  |  |  |
| --- | --- | --- |
| **Causal Part** | **Failure Location** | **Service Procedure Job Code** |
| xxx-xxx  |  |  |
| xxx-xxx |  |  |

Additional Comments:

Associated parts are listed below.

|  |  |  |
| --- | --- | --- |
| **Part Name** | **Part Number** | **CCN** |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

For Additional Information:

Knowledge Base: <https://cxsupport.ingersollrand.com>

Technical Support: Contact Ingersoll Rand Technical Support at irtechsupport@irco.com.

Warranty Support: Contact the Warranty Department at TFM\_Warranty@irco.com .

Distribution:

|  |  |  |  |
| --- | --- | --- | --- |
| [ ]  **Internal** | [ ]  **Authorized Service Center** | [ ]  **Channel Partners** | [ ]  **Public** |

Document Revision History:

|  |  |  |  |
| --- | --- | --- | --- |
| **Revision** | **Date** | **Comments** | **Responsible** |
| **01** |  | **Original issue** |  |
|  |  |  |  |